Eastern Sierra Area Agency on Aging Advisory Council Meeting

Bishop Care Center 151 Pioneer Ln, Bishop, CA 93514

April 3, 2019 Minutes

Advisory Council Members Present:

Roger Rasche, Rachel Lober, Sandra Lund, Karen Hoodman, Joann Poncho, Inyo County Supervisor Dan Totheroh, and Kelli Huntsinger.

Other Attendees:

Marilyn Mann, Meaghan McCamman, Keri Oney, Melissa Best-Baker, Rhiannon Baker, Patricia Espinosa, Patricia Barton, Jay Caramba, and Harriette Stines.

1. Call to Order

Chairperson Roger Rasche called the meeting to order at 10:02am.

2. Introduction of Advisory Council members and staff

Each individual announced their name and their role. Quorum was established.

3. Public Comment

Chairperson Roger Rasche invited Public Comment. Rachel Lober announced that Bishop Care Center is a good place to be.

4. Election of Chair – ACTION

Roger Rasche asked for nomination of Chairperson. Nomination of Roger Rasche was made by Inyo County Supervisor Dan Totheroh and seconded by Karen Hoodman. Roger Rasche – YES; Rachel Lober – YES; Sandra Lund – YES; Karen Hoodman – YES; Joann Poncho – YES; Inyo County Supervisor Dan Totheroh – YES; Kelli Davis – YES; Absent members – Phyllis Mikalowsky, Georgette Noble.

5. Election of Vice Chair - ACTION

Roger Rasche asked for nomination of Vice Chair. Nomination of Inyo County Supervisor Dan Totheroh was made by Joann Poncho and seconded by Sandra Lund. Roger Rasche – YES; Rachel Lober – YES; Sandra Lund – YES; Karen Hoodman – YES; Joann Poncho – YES; Inyo County Supervisor Dan Totheroh – YES; Kelli Davis – YES; Absent members – Phyllis Mikalowsky, Georgette Noble.

6. Approval of minutes from October 2018- ACTION

Roger Rasche asked for approval of the minutes from April 2018. Roger questioned why votes were broken down by each individual. Marilyn stated that there are rules governing Public Hearings which requires that each vote is identified. Roger Rasche then asked for a motion to approve the minutes. Motion to approve the minutes was made by Karen Hoodman and seconded by Inyo County Supervisor Dan Totheroh. Roger Rasche – YES; Rachel Lober – YES; Sandra Lund – OBSTAIN; Karen Hoodman – YES; Joann Poncho – YES; Inyo County Supervisor Dan Totheroh – YES; Kelli Davis – YES; Absent members – Phyllis Mikalowsky, Georgette Noble.

7. Staff Reports

A. Keri Oney: Program Report for PSA 16 (Inyo and Mono Counties)

Keri Oney provided a verbal report of the information detailed on the ESAAA Services Report for July 1, 2018- December 31, 2018. In the last meeting Kathy Peterson requested a breakout of Mono County service areas; in today's ESAAA Services Report Keri provided a break out of Walker, Mammoth and Tri-Valley. Keri clarified that there are zeros in some fields because those services are not offered in the specified Service Area. Patricia Espinosa requested that for future ESAAA Service Reports "Mammoth" be changed to "South Mono" to better represent the communities that are serviced south of Mammoth. Keri stated that only aggregate numbers will be reported to the state, the numbers will not be broken down by specific Service Areas. Inyo County Supervisor Dan Totheroh requested a comparison of past data. Keri provided an ESAAA Data Comparison handout which compared data from July 2017-December 2017 vs data from July 2018 – December 2018 and explained data from each page.

Keri Oney for Paulette Erwin: Inyo County was initially left out of a calculation for additional state Ombudsman funding but Paulette advocated which resulted in an award for those additional funds. As a result of the additional funding Paulette has moved into a full time Ombudsman role. Paulette will also be receiving an assistant who will be able to perform investigations and receive telephone complaints in Paulette's absence. Interviews are being scheduled for that new assistant position. Paulette will move back into the Volunteer Coordinator position working on more volunteer recruitment. Marilyn Mann stated that Rebecca Houle will now supervise and support office staff at both Lone Pine and Bishop Senior Centers. Karen Hoodman asked what the plan was for where the new assistant will sit as office space at Bishop Senior Center is limited. Marilyn acknowledged that office space is an issue and we will work with the available space. Keri provided an update for Q1 legal services stating that there were 12 unduplicated seniors that received legal assistance, 8 closed cases and 100 hours of service provided.

B. Keri Oney: Senior Site Guidelines for Conduct – Inyo County

Keri Oney responds to Inyo County Senior Center complaints and has had an influx of interpersonal issues and complaints from seniors in the past 6 to 12 months. The complaints are not necessarily stemming from political disagreements, the disagreements become very personal. After Keri met with one site the idea of Guidelines for Conduct arose, which will be signed by all seniors at intake. Seniors felt that an actual document would be helpful so that they know what is expected by Inyo County and of each other. Roger Rasche expressed that he doesn't want to forbid political and religion focused conversation, he wants the Guidelines for Conduct bullet point 6 to be worded more so that respect is expected even if there are differing opinions. Marilyn Mann stated that the Guidelines of Conduct will be posted in all Inyo County Senior Sites so we want thoughtful insight from the ESAAA Advisory

Council. Sandra Lund stated that she wants bullet point 7 to clarify that the laws to be followed are all County, State and Federal. Marilyn summarized all comments to have the following changes made: Add "respect" to bullet point 1 and change bullet points 6 and 7. Karen Hoodman added that she would like "each other and staff" added to bullet point 2. Keri asked if everyone was comfortable with the changes and moving forward with said changes. Unanimous "yes" from the group.

8. Public Hearing on the Annual Update of the Area Plan for PSA 16

Public Hearing Opened at 10:50 am

- A. Summary of outreach efforts for input from institutionalized and/or disabled older individuals, and results of outreach surveys.
 - Marilyn Mann stated that outreach for the next 4-Year Plan will begin in Fall 2019.
- B. Review of the Minimum Percentages for Title IIIB program funds which were set for the 4-Year Plan in 2016 and confirmed at the April 4, 2018 meeting of the Advisory Council.

Marilyn Mann stated that with the 4-Year Plan we are responsible for providing an annual update to the state. Title IIIC is congregate funding where Title IIIB consists of funding for Transportation Assistance, Legal Counsel, and In-Home Services. We receive approximately \$103,000 to \$110,000 per year, 2% goes towards reassurance, 10% goes towards legal counsel, 50% goes towards transportation (assisted transportation and bus passes), and 5% goes towards information and assistance. Invo County Supervisor Dan Totheroh asked if there are any issues with the current percentages. Marilyn responded that she did not see any issues. Keri added that the utilization of bus passes increases every year and with budgeting there may be a possibility to hire an employee to strictly do transports. Patricia Barton asked if a non PSA 16 resident could utilize the transportation assistance, for example if they were vacationing in our PSA and were hospitalized and needed a ride home after discharge. Marilyn responded that we would coordinate with the senior's local PSA or Social Services to secure a ride home. Title IIID funds (\$2,000) combined with SUD monies funds the WISE program. HICAP is a program that assists seniors with health insurance counseling which is ran out of Riverside County. A new HICAP employee was recently hired and will work out of Bishop. Patricia Espinosa added that Mono County has not had a HICAP representative in a couple of years.

Public Hearing Closed at 11:29 am

9. Recommend Approval of Area Plan Update – ACTION

Roger Rasche requested a motion to approve the Area Plan Update. Motion to approve the Area Plan Update was made by Inyo County Supervisor Dan Totheroh and seconded by Karen Hoodman. Roger Rasche – YES; Rachel Lober – YES; Sandra Lund – YES; Karen Hoodman – YES; Joann Poncho – YES; Inyo County Supervisor Dan Totheroh – YES; Kelli Davis – YES; Absent members – Phyllis Mikalowsky, Georgette Noble.

10. Suggested 2018 Meeting Dates and Locations for ESAAA Advisory Council

The suggested meeting dates Wednesday, July 24, 2019- Mammoth Lakes, Wednesday, October 23, 2019- Mammoth Lakes were agreed upon. Mono County Supervisor Fred Stump noted that it would be

helpful to provide teleconference from Walker for future meetings, so that interested parties could attend via Zoom. Marilyn Mann confirmed teleconference would be set up for these meetings.

11. Meeting Adjourned

Roger Rasche adjourned the meeting at 11:30 a.m.